

CHINESE LANGUAGE AND CULTURAL ADVICE PRESENTS

# Chinese Communication Styles

## Two-Hour Workshop

This workshop focuses on verbal and non-verbal communication in Chinese business and social life.

### Date and Time:

Wednesday 21 March  
10am to 12pm

### Location:

Education Development  
Centre, 4 Milne Street,  
Hindmarsh SA

### Cost:

\$220 per person (incl. GST)

This workshop will help you understand:

- The indirectness of Chinese communication
- The Chinese way of dealing with conflicts
- When 'yes' actually means 'no'
- The importance of harmony during Chinese communication
- Non-verbal communication and body language
- How to communicate in a group environment
- How to get your point across in an appropriate way

To secure a seat, contact Chinese Language and Cultural Advice  
T: 08 8352 6128 E: [info@clca.com.au](mailto:info@clca.com.au) W: [www.clca.com.au](http://www.clca.com.au)

Cancellation policy:

Fees are not refundable on cancellation or withdrawal up to five working days prior to the workshop, or for non-attendance.

### Who will benefit?

Do you communicate with your Chinese clients, suppliers, distributors, business partners, or business contacts? This workshop is for you.

### About Chinese Language and Cultural Advice (CLCA)

CLCA was formed in 1998 to provide professional consultancy services to companies and organisations doing business with China and other Mandarin speaking regions. Our dedicated team of trainers, translators and interpreters aims to ensure that you can foster an effective and profitable relationship with your Chinese counterparts.

