

Cross Cultural Communication Skills Workshop

You cannot not communicate!

Date and Time:

Wednesday 22 April
9am to 12pm

Location:

CLCA office
Level 6, 38 Gawler Place
Adelaide

Cost:

\$330 per person (incl. GST)



Why attend?

- ◇ Do you often find the information doesn't appear to make it past the person you tell directly?
- ◇ Are you finding it difficult to draw the line between seriousness and politeness in your communication?
- ◇ How can you be sure that the stakeholder understands the advice or directive, without risking patronising them?
- ◇ Aggression and excuses—is this because of the cultural differences, or something else?

This workshop aims to help you understand:

- ◇ Chinese business culture and etiquette
- ◇ Non-verbal communication and body language
- ◇ The Chinese way of dealing with conflicts
- ◇ How to avoid 'lost in translation'
- ◇ How to deliver presentations to Chinese audience
- ◇ How to get your point across in an appropriate way

To secure a seat, contact CLCA

T: 08 8232 4559

E: info@clca.com.au

Who will benefit?

Do you communicate with your Chinese clients, suppliers, distributors, business partners, or business contacts? This workshop is for you.

About CLCA

We provide corporate training, executive mentoring, branding and marketing advice, project management, document translation, delegation assistance, and Chinese language tuition to assist Australian businesses and organisations fully embrace the China opportunity. We have been supporting many Australian businesses and organisations build China business knowledge, capabilities, and cultural intelligence skills over the past two decades.

Cancellation policy:

Fees are not refundable on cancellation or withdrawal up to five working days prior to the workshop, or for non-attendance.

